

UNITED STATES OF AMERICA
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

Annual Compliance Report, 2013

Docket No. ACR2013

CHAIRMAN'S INFORMATION REQUEST NO. 13

(Issued March 6, 2014)

To clarify the basis of the Postal Service's estimates in its FY 2013 Annual Compliance Report (ACR), filed December 27, 2013, the Postal Service is requested to provide written responses to the following questions. Answers should be provided to individual questions as soon as they are developed, but no later than March 13, 2014.

1. Refer to the FY 2012 ACD where it states: "The Commission directs that, with elimination of outbound International Reply Coupon Service, the Postal Service report on the feasibility of providing separately reported costs for International Business Reply Mail Service in the FY 2013 ACR." 2012 ACD at 147. Please identify where in the FY 2013 ACR the requested information on feasibility can be found. If the information on feasibility is not presented in the FY 2013 ACR or elsewhere, please provide it.
2. Refer to the response to CHIR No. 6, question 3, which concerns the CY 2013 preliminary year-to-date service performance scores under the quality of service link to terminal dues. Please explain why the CY 2012 final on-time percent service performance scores for inbound letterpost, which includes the first quarter (October-December 2012) of FY 2013, did not exceed the UPU quality of service target in CY 2012.

3. The stand-alone special services product, International Reply Coupon Service, is an inbound service. This service involves redeeming international reply coupons issued by foreign postal operators when presented to the Postal Service for postage applicable to Outbound Single-Piece First-Class Mail International (letterpost) items. Please confirm that redeeming foreign-issue international reply coupons is identical to the window service activity of receiving cash from customers for the purchase of domestic postage. If not confirmed, please explain and identify all window service or other activities associated with redeeming foreign-issue international reply coupons.
4. Refer to the response to CHIR No. 5, question 5(d), concerning IMTS-Inbound international money orders. The Postal Service states it has some theories about some differences associated with cashing international money orders that might make such transactions shorter or longer than domestic money order cashing transactions, but it has not been able to validate these theories. Please discuss separately the factors or events that might cause international money order cashing transactions to be shorter or longer than domestic money order cashing transactions, and identify which of those factors/events are likely to be most prevalent.

By the Chairman.

Ruth Y. Goldway